



**MENA Community Protection Network Meeting:
Strengthening collaboration for localized protection across the MENA region**

Summary of Discussion

Dates and Venue: Monday 22 April 2024, MENA Regional Bureau - Online event

Organized by: UNHCR MENA Regional Bureau - MENA Protection Service

Presentations, handouts & other materials: [MENA Community Protection Network Webinar Materials meeting 22 April 2024](#)

Workshop Languages: English, with simultaneous interpretation in Arabic and French

Key Resources:

- [MENA Community Protection Network Portal](#)
 - MENA Community Protection Network Map – [English](#) - [French](#) - [Arabic](#)
 - [MENA Community Protection Network Materials Webinar 21 March 2024](#)
 - [MENA Community Protection Network: Communication and Transparency - Group Activity Form](#)
- MENA Community Protection Network Webinar Videos: [English](#), [French](#), [Arabic](#)

Summary of Notes:	Action Points
<p>Agenda Point 1: Validate key action points from previous webinar.</p> <ul style="list-style-type: none">▪ Develop and implement capacity development plan.▪ Establish a digital communication platform.▪ Strengthening communication and transparency across the Network's countries. <p>100 % of participants endorsed the action points through a Zoom poll (please review the provided materials of the meeting above)</p>	<ol style="list-style-type: none">1. Proceed with validated key action points of MENA Community Protection network Webinar 21 March 2024 [All network members]2. Access uploaded resources through the MENA Community Protection Network Portal [All network members]



Agenda Point 2: Strengthening Communication & Transparency - Group Work testing messages on mixed movements.

During the Group Activity participants to collectively discuss the messages of the videos based on three main questions in [online form](#) in English, Arabic and French ,with network' members facilitators. To view all answer given by participants please check [MENA Community Protection Network Meeting , 22 April 2024, Group Activity Session- Questions with answers .](#)

- Video #1 on Mixed Movements (1 min) – [Arabic - English - French](#)
- Video #2 on Mixed Movements (2.5 min) – [Arabic - English - French](#)

Message content:

- Risk Awareness and Alternatives: The messages focus on raising awareness about the dangers of risky journeys and offer alternative options for people on the move with international protection needs, refugees, and asylum-seekers in Mauritania and Morocco.
- Inclusive Accessibility: The videos provide two-way communication and include accessibility features (captions, audio descriptions) for diverse audiences. Available in English, French, and Arabic, with simplified language for those with visual impairments.

Key recommendations:

Dissemination methods and channels:

- Direct Feedback: Conduct surveys to collect feedback directly and organize information and awareness sessions.
- Diverse Channels: Use various channels such as social media, phone helplines, SMS services, online platforms, TV advertisements, radio episodes, and billboard campaigns. Ensure accessibility by translating into local languages.

Other Suggestions:

- Storytelling Approach: UNHCR can engage audiences by sharing real-life stories of specific journeys, including both successes and failures, while ensuring anonymity.
- Holistic Communication: UNHCR should provide comprehensive information, including how to identify smugglers, manage expectations realistically, and address misconceptions about destination countries.

3. Review videos and provide feedback through the [online form](#).
[All network members]



Agenda Point 3: Proposed capacity development plan 2024:

Six thematic topics were presented as part of the proposed capacity development plan for 2024. Each online webinar would be 90 minutes. Interpretation in 3 languages EN, FR, AR will be provided throughout. All sessions will be recorded and available in the 3 languages for future dissemination and review. Via live Zoom poll, 19 out of 20 respondents endorsed the proposed [MENA Community Protection Network Capacity Development Training Plan 2024](#)

Session	Session Topic	Session Language	Tentative Date	Duration
1	UNHCR 's mandate and Core humanitarian principles	English with	02 May 2024	90 Min
2	Age, Gender, and Diversity (AGD): Participation and Inclusion	English	22 May 2024	90 min
3	Safe identification & disclosure	English	9 July 2024	90 min
4	Specific support and protection need	English	25 July 2024	90 min
5	The GBV survivor centered approach	English	14 August 2024	60 Min
6	The principle of the Child's Best Interests	English	27 August 2024	60 Min

Finalize and share the capacity development plan 2024 with network members to register & attend session. [UNHCR MENA CBP and all network members]

Agenda Point 4: Proposed digital communication platform:

Responding to network members' request for a digital platform, the establishment of a WhatsApp group was proposed.

- The platform aims to increase communication between network members, promote two-way communication & accountability to affected people, as well as enhancing coordination & access to trusted information.
- Draft Terms of Reference (ToR) covering participation and rules will be shared in English, Arabic, and French.
- During the pilot phase, two-way communication will be implemented with privacy measures, consent, and a code of conduct in place.
- Membership criteria and updates will be overseen by administrators/managers, with a maximum of 2 focal points per organization.

1. New members invited to participate in the network through [the Application Form](#) [New Network Members]
2. Review WhatsApp Group ToRs and share and feedback. [All network members]

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